

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

MADGE C. BOGGS)	
)	
COMPLAINANT)	
)	
VS.)	CASE NO. 91-342
)	
FRANCIS WATER WORKS)	
)	
DEFENDANT)	

O R D E R

This matter arises before the Commission on a complaint filed on September 23, 1991, by Madge C. Boggs ("Boggs") against Francis Water Works ("Francis"). On November 13, 1991, Francis responded to the complaint by answer.

Having reviewed the evidence of record and being otherwise sufficiently advised, the Commission finds that further information is needed to investigate the said complaint.

IT IS ORDERED that Francis shall file the original and five copies of the following information with the Commission within 20 days of the date of this Order. Francis shall furnish with each response the name of the witness who will be available for responding to questions concerning each item of information should a public hearing be required in this matter.

1. Refer to KRS 278.020 and 807 KAR 5:001, Section 8. Provide the following information:

(a) a statement of how operations will be changed (or not).

(b) names, telephone numbers, addresses, and qualifications of operating personnel.

(c) a copy of any corporation papers.

(d) an adoption notice/tariffs pursuant to 807 KAR 5:011, Section 11.

2. If a transfer of Francis has occurred, explain how the transfer was accomplished, by transfer of stock, assets, or otherwise. Fully explain.

3. Is there a family relationship between Danny F. Francis, and Nello and Truly Francis? If yes, describe in detail if Danny F. Francis had any involvement in the company prior to the transfer.

4. Provide a copy of any information in your possession or that can be obtained from Nello or Truly Francis concerning the following:

(a) Any written agreement between the homeowners and Francis Water Company concerning installation of the service line.

(b) The name of the construction company or person who installed the service line and the amount they charged.

5. Provide a list of customers who paid for the installation of the service line. For each customer, provide the address and the amount paid. If the customers did not pay for the installation of the service line, list the name of the party who did actually pay.

6. Provide a list of customers who have tapped on since the installation of the service line. For each customer, provide the address and the amount paid.

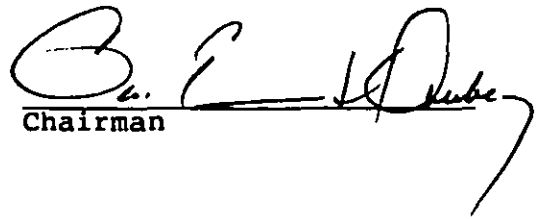
7. Provide a list of customers who have received a refund in relation to the installation of the service line in accordance with 807 KAR 5:066, Section 12(3). For each customer, provide the address and the amount refunded.

8. Provide the following information concerning the line extension:

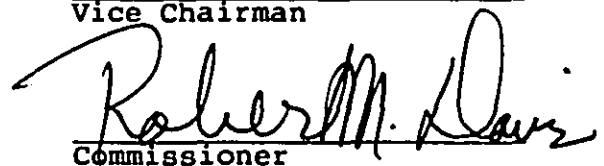
- (a) length.
- (b) pipe size.
- (c) amount of available pressure.

Done at Frankfort, Kentucky, this 18th day of December, 1991.

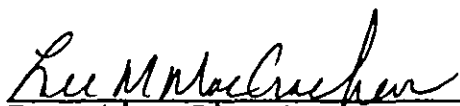
PUBLIC SERVICE COMMISSION


Chairman

Vice Chairman


Commissioner

ATTEST:


Executive Director